

# Medium-term Management Plan KAI-KAKU 150 2nd STAGE "Gateway to the Future II"

Aiming to Transform into a Green & Consulting Bank Group

## **Progress**

Gateway to the Future II

### **Overall Picture of the Medium-term Management Plan**



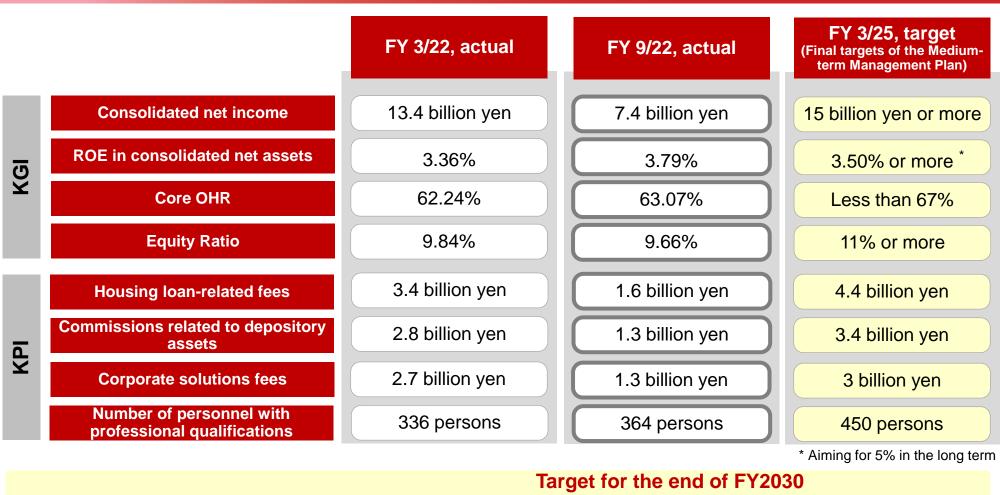
# Medium-term Management Plan KAI-KAKU 150 2nd STAGE "Gateway to the Future II" consists of five basic policies and 11 key strategies

	Five Basic Policies	11 Key Strategies	
I	Strengthening Efforts towards Carbon Neutrality	1	Carbon Neutral Strategy
П	Strengthening Business Model	2	Strategy to Enhance Loan Income and Fees and Commissions
		3	Securities Strategy
		4	Group Company Strategy
Ш	Increased Productivity	5	Channel Strategy
		6	IT Strategy
IV	Strengthening Management Foundation	7	Human Resources Strategy
		8	Governance Strategy
		9	Organizational Strategy
V	Increased Awareness of SDGs/ESG	10	Diversity Strategy
		11	SDGs/ESG Strategy

### **Numerical Targets (General)**



KGI items are generally progressing as planned, as we aim to achieve targets in the first year of the Medium-term Management Plan



To achieve net zero emissions (Scope1,2)

> (Of which, more than 500 billion yen 1 trillion yen is environment-related loans)

**Greenhouse gas emissions** 

Amount of sustainable finance executed

\* Cumulative total since FY2022

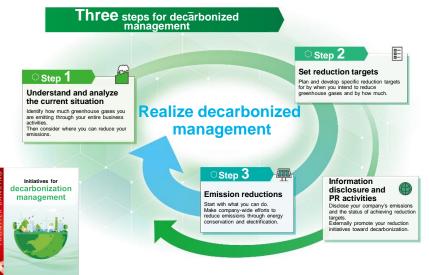
## **Carbon Neutral Strategy (Local Initiatives)**

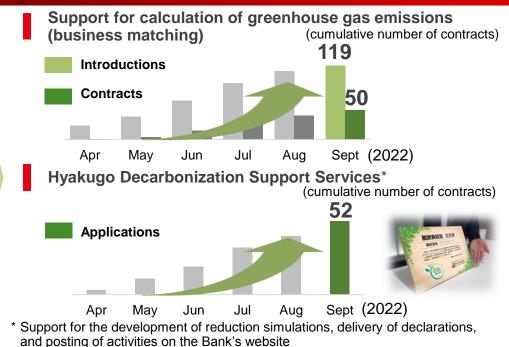


#### The Bank implemented initiatives to support local decarbonization

### Initiatives to support decarbonized management

The Bank provides support for each step in the process of achieving decarbonized management, as well as for the identification of needs





#### Initiatives in cooperation with local governments

The Bank signs agreement with Tsu City to promote decarbonized management

Concluded in September 2022

Partnership Agreement on the Promotion of Decarbonized Management to Achieve Carbon Neutrality

Both parties work together to promote awareness and support for decarbonized management so as to achieve carbon neutrality

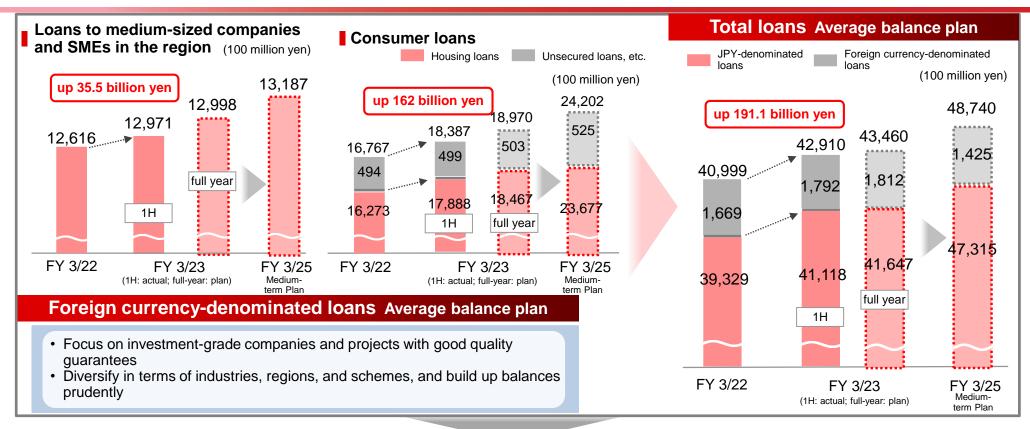


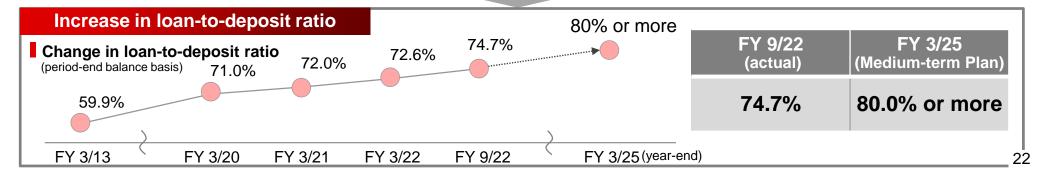


# Strategy to Enhance Loan Income and Fees and Commissions (General)



Steadily increase loans to small and medium-sized businesses and consumer loans in the region, leading to an increase in loan and service revenues.

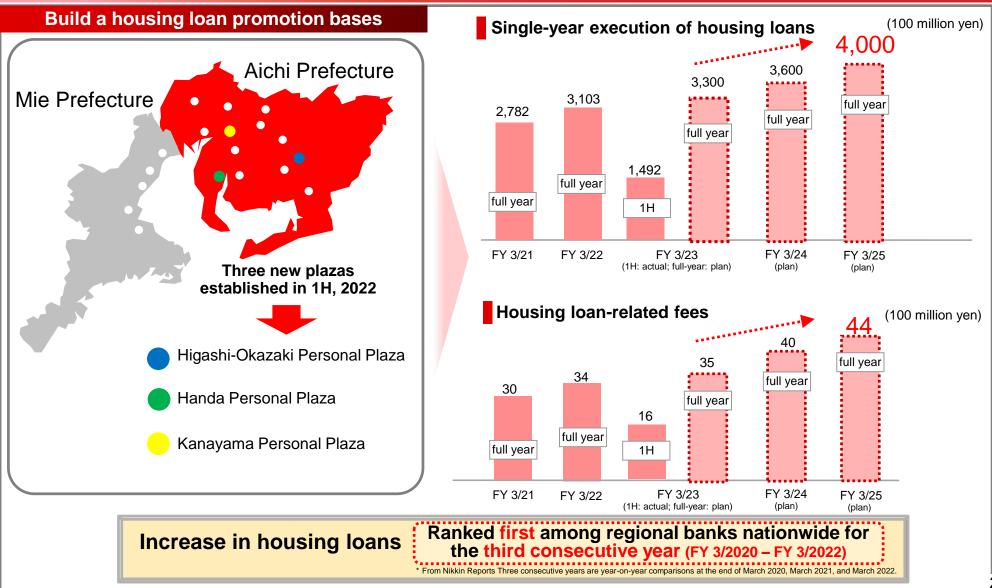




# Strategy to Enhance Loan Income and Fees and Commissions (Housing Loans)



All new personal plazas are now opened, creating a structure capable of acquiring 400 billion yen annually

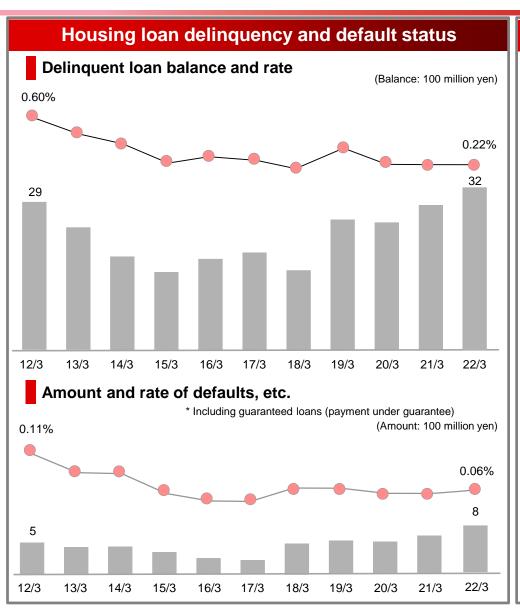


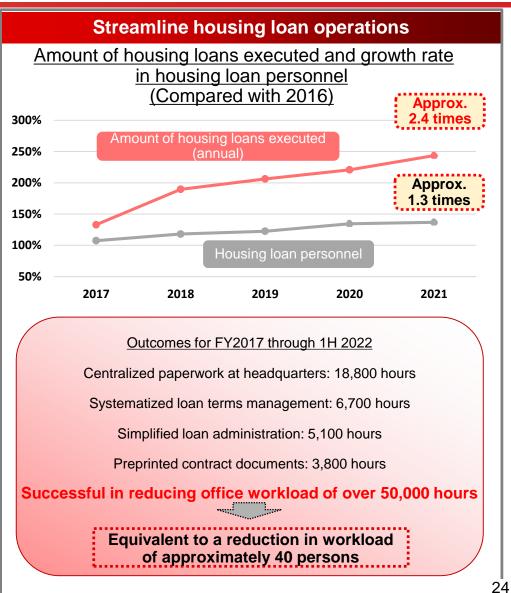


### **Strategy to Enhance Loan Income and Fees** and Commissions (Housing Loans)



Financial health is maintained even as balances increased. Further streamline housing loan operations







# Strategy to Enhance Loan Income and Fees and Commissions (Depository Assets)



Increase customer-oriented business operations and overall income from depository assets by "increasing opportunities to make proposals" and "improving quality"

# Newly established a consulting plaza to "strengthen face-to-face sales"

- Strengthen human resource development by consolidating personnel
- Co-locate Hyakugo Securities at the branches for enhanced collaboration between the banking and securities functions
- Relocate personnel generated by the new structure to strategic divisions

Consulting Plaza (CP) locations

9 locations (of which, 7 are co-located with the Hyakugo Securities functions)

Commissions related to depository assets (Hyakugo Bank)

\* Br

(Million yen)

reakdown of four major items	FY 3/22 (actual)	FY 9/22 (actual)	FY 3/25 (Medium-term Plan)
Investment trusts	1,496	482	1,569
Insurance	866	612	1,245
Financial instruments brokerage	404	183	505
Defined contribution pension	124	71	153
Total	2,892	1,358	3,497

#### Newly established a depository asset center to "strengthen non-face-to-face sales"

- Strengthen non-face-to-face sales to customers with assets
- Aim to become the main bank for as many customers as possible by promoting products other than depository assets
- Facilitate transactions through personal Internet banking services and, depending on needs, provide intermediary services to face-to-face transaction departments and remote support using tablets

Provide consulting services and services to fulfil various needs via telephone and internet

Assetbuilding Household budget review Asset management

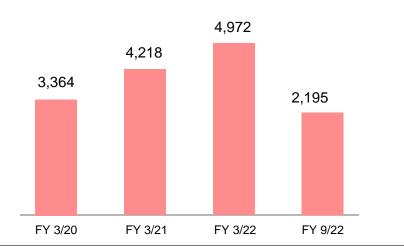
Dementia measures Asset extension

Inheritance measures



# Commissions related to depository assets (Hyakugo Bank + Hyakugo Securities)

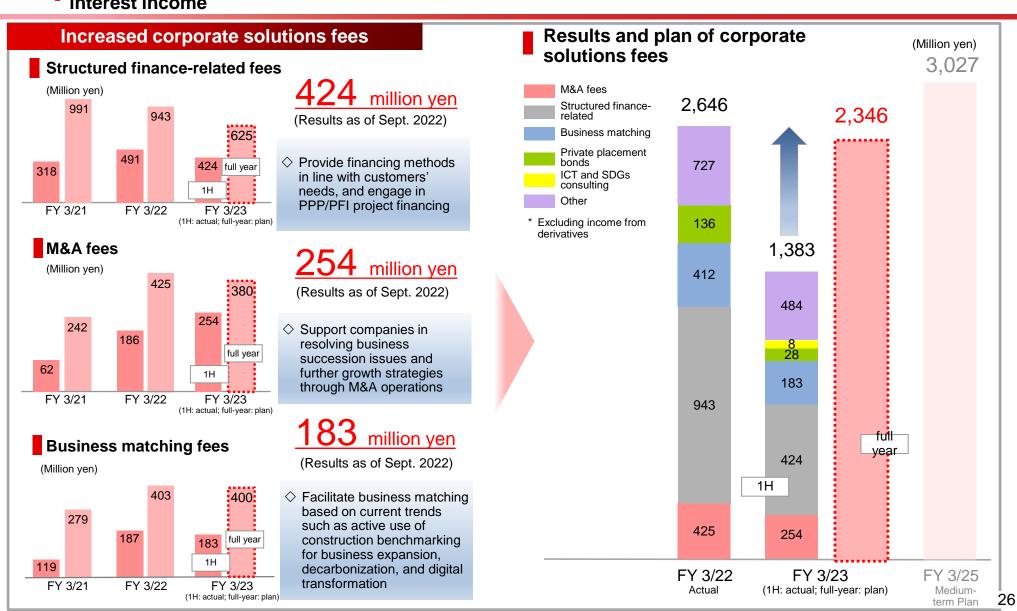
(Million yen)







Provide optimal solutions to customers' diverse management issues and needs and increase non-interest income





# Examples of initiatives that demonstrate the Bank's consulting capabilities — promotion of structured financing

#### Promotion of project finance for PPP/PFI

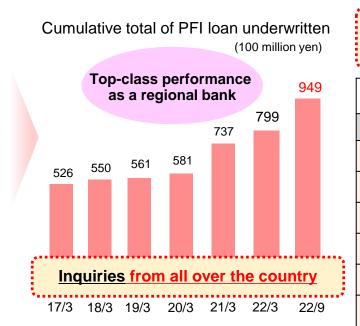
#### **Project finance for PPP/PFI**

\*Recent PPP/PFI Initiatives





Project for development and operation of Suzuka Youth Center and Suzuka Youth Forest



Projects participated in 1H 2022: 5 Of which, projects where the Bank served as the arranger: 5 projects

Participation in PPP/PFI projects nationwide						
Prefecture	No. of projects	Cumulative no. of participating projects				
Aichi	22	63 projects				
Tokyo	8	<b>94.9</b> billion ye				
Osaka	9	of which				
Mie	7	34				
Kanagawa	5	arranger projects				
Shizuoka and elsewhere	12	approx. 51.4 billion yen				

#### Hyakugo Bank Group companies strengthen collaboration in PPP/PFI projects

#### **Group collaboration**

#### **Hyakugo Bank**

- Financing service
- Monitoring service

## Hyakugo Research Institute Company

- Financial advisory services
- Project management support services



#### **Project name:**

Project for development and operation of health promotion facilities

#### Implementing local government:

Nishichita Medical Service and Public Welfare Association (Partial administrative association consisting of Tokai and Chita cities)

#### Project operator:

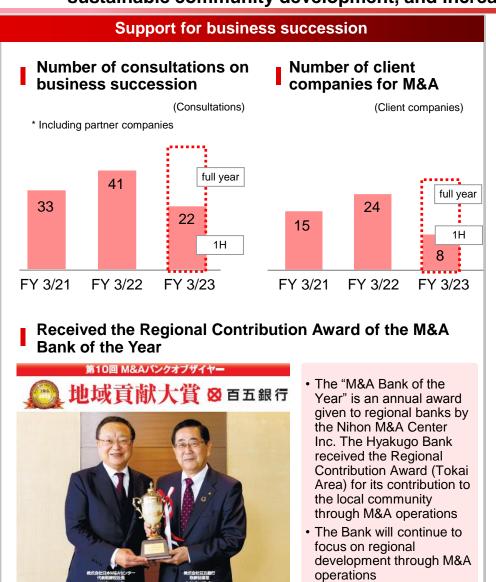
Nishichita Health Promotion Partners Co., Ltd.

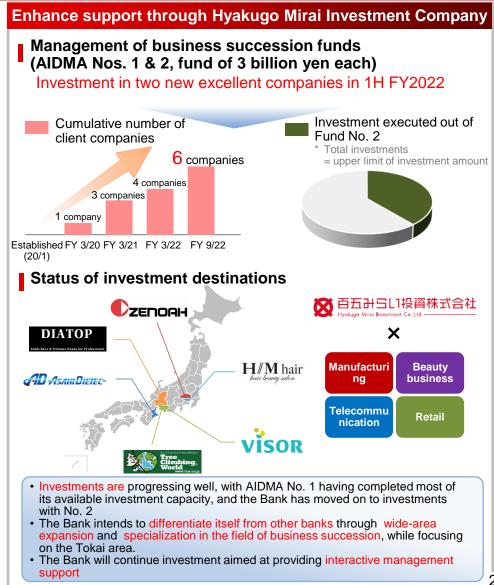
#### **Description:**

The project is to establish, maintain, and operate a new health promotion facility for the purpose of promoting the health and welfare of citizens.



Enhance the scheme to support business succession as part of the Bank's commitment to sustainable community development, and increase earnings also







Implement an "essential" SDGs support system to help businesses realize sustainable corporate activities — Promotion of SDGs consulting



Launched in April 2022
The Bank has offered support to 31 companies

[Steps 2 through 5] PDCA cycle

STEP1 Understand SDGs

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STEP2
Determine
priorities

STEP3
Set targets

STEP4
Integrate them
into management

STEP5 Report



Seminars for management and employees

The Bank holds seminars and workshops to help client companies build an environment in which they can engage in company-wide initiatives.



Participants playing SGS card game

Support for SDGs relevance analysis
Support for SDGs declaration

The Bank analyzes the relevance between business activities and the SDGs with its original screening sheet. Client companies create an SDGs declaration after determining their priorities.





The Bank helps client companies set their own goals (KPIs) for their priorities. It also provides guidance on an individualized menu to achieve their goals.

Support for review of monitoring plan

The Bank confirms the progress and works with client companies to review and propose a future course of action.





### Strategy to Enhance Loan Income and Fees and Commissions (Support for Overseas Expansion and Export Promotion) FRONTIER BANKING



Send out the latest information on local products overseas and support the expansion of exports of local products



[Seminars to send out information]

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Seminar title

Seminar on business related to Hawaii

Hyakugo webinar on business in China

Provides up-to-date, overseas local information through collaboration with partner institutions and overseas financial institutions

Holds physical seminars after the COVID-19 regulations were lifted

(In cooperation with the Consulate General of Indonesia

[Collaboration with overseas partner institutions, embassies, and consulates]

(In collaboration with the Board of Investment of Thailand)







#### Support for expansion of exports of local products



#### Establishment of a joint venture with a general logistics company

#### **Local Design Mie Ltd.**

[Established] October 5, 2022

[Business description] Import and export of agricultural, forestry and

fishery products, etc. Support for sales channel development

Consulting services

**Hyakugo Bank** 



Japan Transcity

Corporation







**Export of local** 

products









Organize seminar events to promote local exports Co-sponsored by Hyakugo Bank, Japan Transcity Corporation, Japan Finance Corporation

About 80 people from prefectures, cities, towns, and other related organizations participated

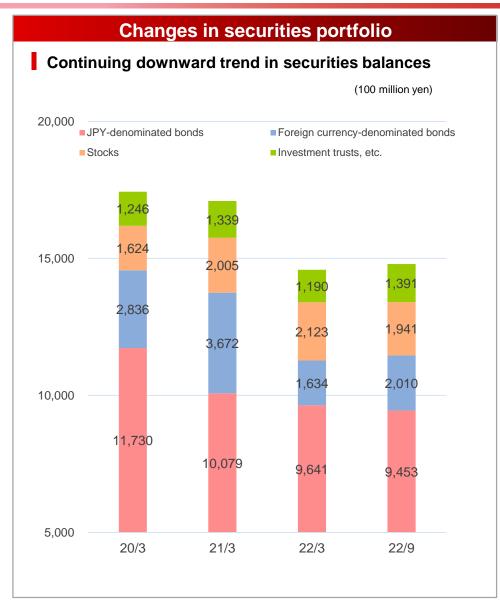


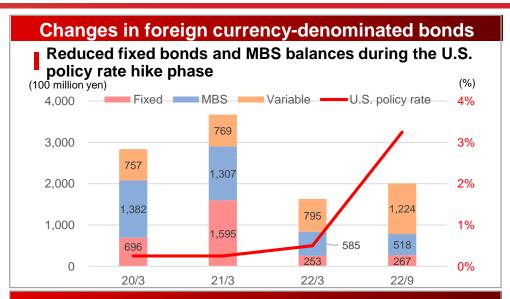


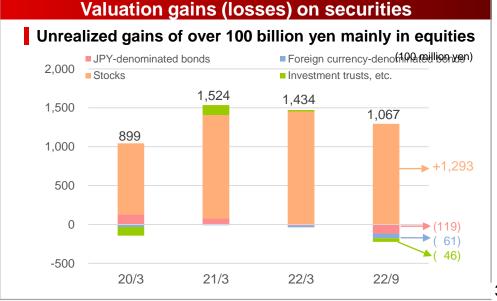
## **Securities Strategy**



Restrained reinvestment in yen-denominated bonds as the economy is under a negative interest rate policy. Reduced foreign currency-denominated bonds, mainly fixed-income bonds, in response to rising interest rates in Europe and the U.S.







## **Channel Strategy (Physical Branches, ATMs)**



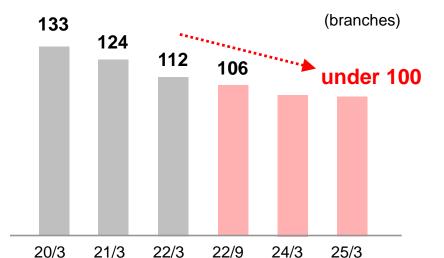
Aim to build an optimal sales structure by developing a channel strategy that captures the changing needs of customers

### **Optimize the branch and ATM network**

Consolidation of branches through branch-inbranch method

Plan

Aim to reduce number of branches to less than 100 over the three years of the Medium-term Management Plan

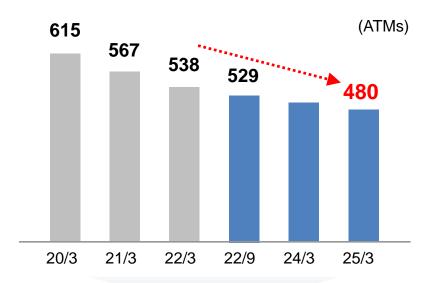


As the non-face-to-face channel has become usual practice, the Bank seeks to reorganize its branches with a view to the future of banking branches

Review of ATMs

Plan

Aim to reduce number of ATMs by 10% over the three years of the Medium-term Management Plan

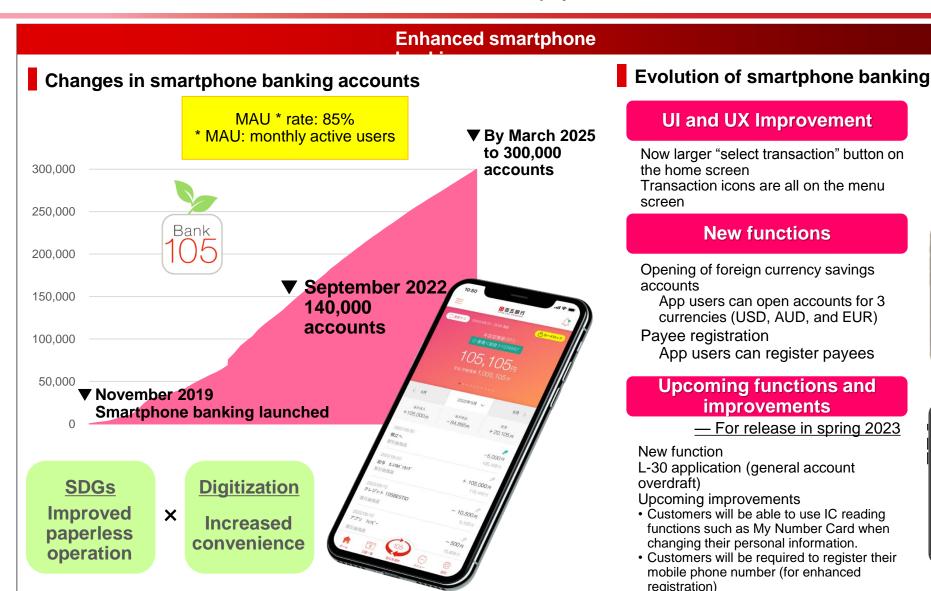


Consider the operating status of each ATM and optimize the number of ATMs to secure both convenience and cost reduction

## **Channel Strategy (Smartphone Banking)**



Establish alternative customer contact channels to physical branches



### **Human Resources Strategy (Human Capital Enhancement)**



Advance consulting and digital human resource development

#### Hyakugo professional personnel (consulting and digital human resources)

#### Consulting human resources

- Corporate long-term trainees
- Corporate medium-term trainees (engaged in multiple duties within the Bank)
- Short-term trainees for various operations, etc.

#### Hands-on training

Expand training to further enhance the skills of qualified personnel

#### [Digital human resources]

- Medium-term trainees for data utilization (engaged in multiple duties within the Bank), etc.
  - \* "Engagement in multiple duties" refers to holding two positions concurrently

#### Professional qualifications

1st grade certified skilled professional of financial planning, CFP, registered SME management consultant, tax accountant, labor and social security attorney, securities analyst,

certified internal auditor

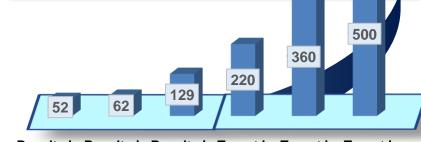




Results Results Target in Target in in FY 3/20 in FY 3/21 in FY 3/22 FY 3/23 FY 3/24 FY 3/25

## Target **500** people to pass IT Passport Exam 1 in 4 to 5 bank employees

(187 persons as of the end of September 2022)



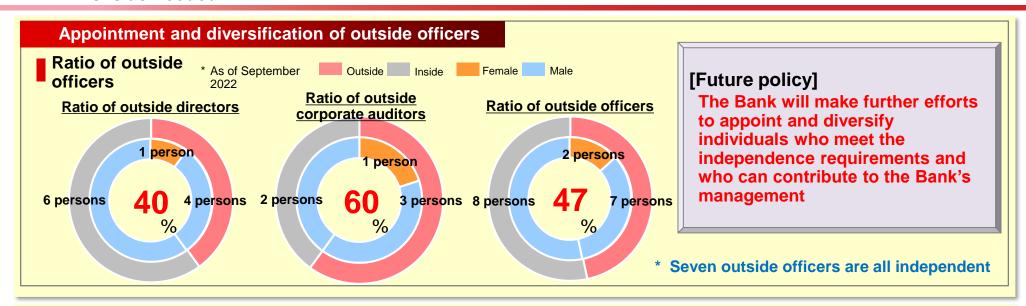
Results in Results in Target in Target in Target in FY 3/20 FY 3/21 FY 3/22 FY 3/23 FY 3/24



# Governance Strategy (strengthen business management system)



Strengthen the management system by responding to changing regulations and addressing new risks as needed



#### Appropriate involvement and advice from outside officers

#### Corporate Governance Committee

(non-mandatory nomination/compensation committee)

Chair is elected from among outside directors

Title	No. of persons		
<b>Outside directors</b>	4		
Inside directors (representative director)	2		
Total	6		
* No. of officers as of September 2022			

Decision-making of Board of Directors

for higher transparency

for higher objectivity

#### [Functions]

# Providing advice on the following matters to Board of Directors

- Matters concerning candidates for directors and corporate auditors
- Matters concerning compensations, etc. to directors
- Other significant matters concerning management (such as fostering of successors and initiatives for diversity)

# Diversity Strategy (Increased Awareness of Diversity)

Sareer support for diverse human resources

Build an environment in which each member of our diverse human resources feels fulfilled in their work and can maximize their abilities

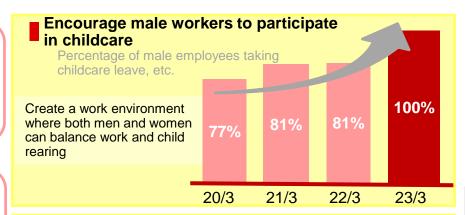
#### **Human rights policy**

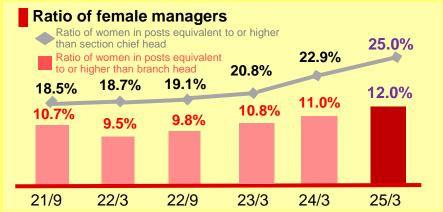
The Hyakugo Bank will not tolerate discrimination or infringement of human rights on the basis of nationality, race, ethnicity, family origin, social status, religion, creed, gender, sexual orientation, gender identity, disability, or anything in any situation. [Excerpts from the anti-discrimination provisions]

#### Health declaration

The Hyakugo Bank will seek to extend healthy life expectancy and commit itself to raising the health awareness of each and every employee and creating a workplace environment where all employees can work with vitality. [Excerpt]







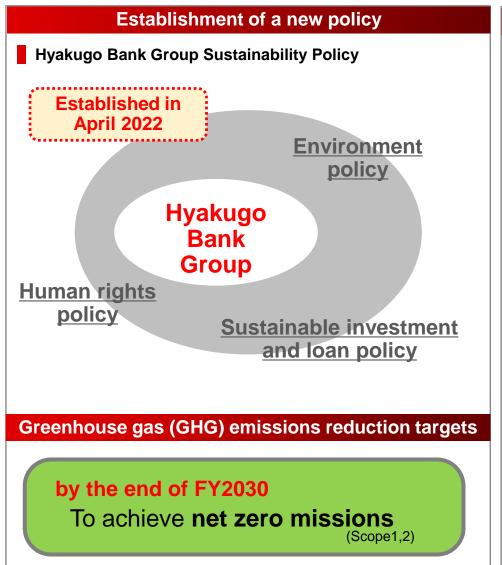
#### Guidelines on diverse sexuality

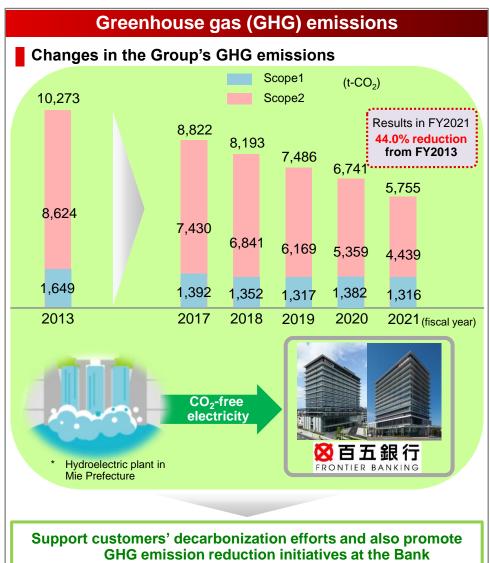
- Established guidelines for better understanding of diverse sexuality and appropriate behavior
- Diversity and inclusion consultation desk

### **SDGs/ESG Strategy**



#### The Bank is implementing a wide range of SDG/ESG-related initiatives





## **SDGs/ESG Strategy (Sustainable Finance)**



#### Promote sustainable finance to create prosperous local economies

