

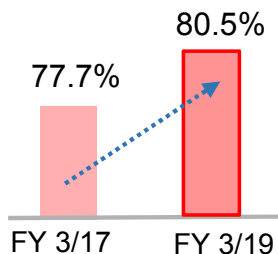
# Review of the Previous Medium-term Management Plan:

“Next COMPASS 140”

Maintaining Our Solid Position Toward the Next Stage

## ● Review of “Next COMPASS 140:” Maintaining Our Solid Position Toward the Next Stage

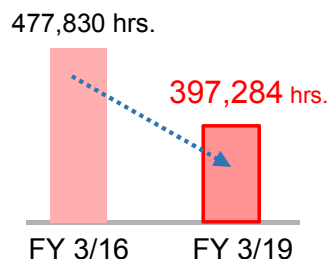
Employee awareness survey  
Ratio of employees who have job satisfaction **80.5%**



### Work-style Reforms



Total overtime work hours **Reduction by 16.8%**  
\*Compared to FY 3/16

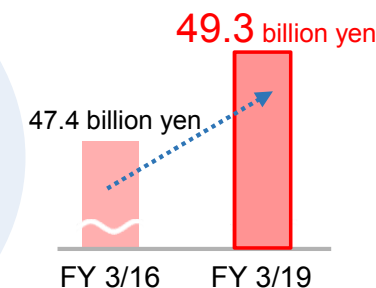


### Three Points of Focus

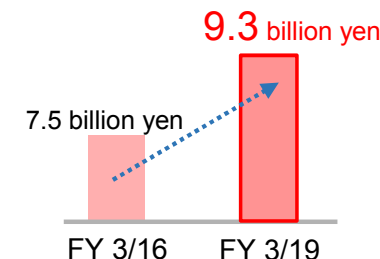
### Topline Innovation



Interest income **+1.9**  
\* Comparison with FY 3/16 billion yen



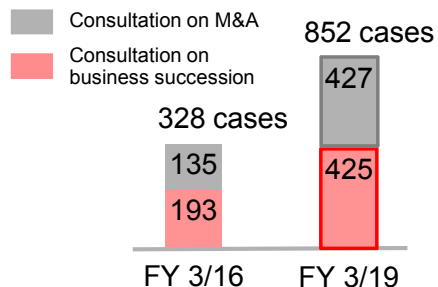
Fees and commissions **+1.8**  
\* Comparison with FY 3/16 billion yen



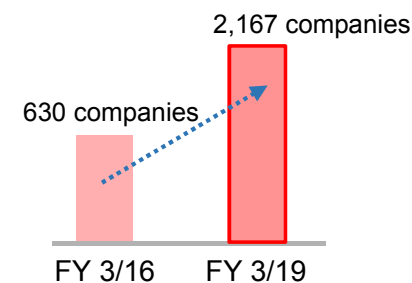
### Supporting and growing together with the region



Number of consultation on business succession **852**  
cases



Number of clients which underwent business assessment **2,167**  
companies



- The Bank performed favorably during the three-year period covered by the previous Medium-term Management Plan, with a significant increase in deposits and loans, and achieved most numerical targets.

## Results for Key Management Indicators

	Item	The previous medium-term management plan period		Change over the three-year period	Topics
		FY 3/16 (results)	FY 3/19 (results)		
Growth potential	Average balance of total deposits (including negotiable certificates of deposit)	4,658.4 billion yen	4,992.9 billion yen	+334.5 billion yen Increase rate 7.1%	<p>Average balance of housing loans (Unit: 100 million yen)</p>
	Average balance of loans	2,838.7 billion yen	3,246.2 billion yen	+407.5 billion yen Increase rate 14.3%	
Profitability	Core net operating income	11.8 billion yen	14.0 billion yen	+2.2 billion yen Increase rate 18.6%	<p>Balance of loans in Aichi Prefecture (Unit: 100 million yen)</p>
Efficiency	ROE (Shareholders' equity base)	(*) 5.90%	4.32%	Compared with the Medium-term Management Plan targets +1.62P	
	Core OHR (Core gross operating income base)	78.14%	74.43%	Improvement of 3.71P	
Soundness	Capital adequacy ratio (Based on full implementation of Basel III)	(SA) 9.14%	(FIRB) 9.30%	Obtained FIRB approval Achieved sophisticated risk and equity capital management	

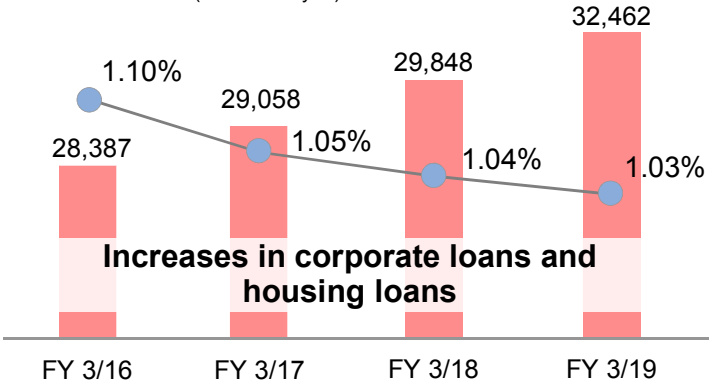
(\*) temporary factors: Posted gain on redemption of retirement benefit trust of 3.6 billion yen in FY 3/16.

- Moved operating income from services to customers into the black

## Turnaround of operating income from services to customers

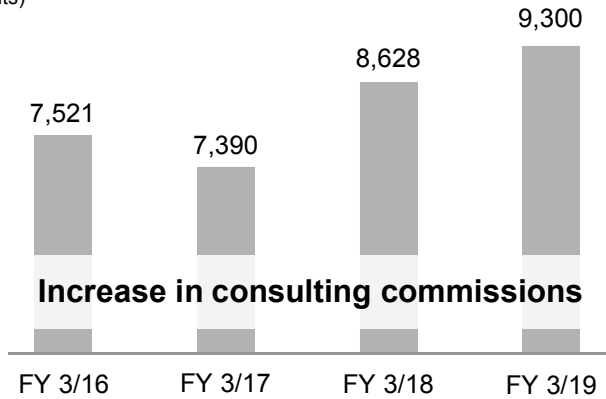
### Change in average balance of loans and deposit-loan yield margin

Average balance of loans (100 million yen) Deposit-loan yield margin (all departments)



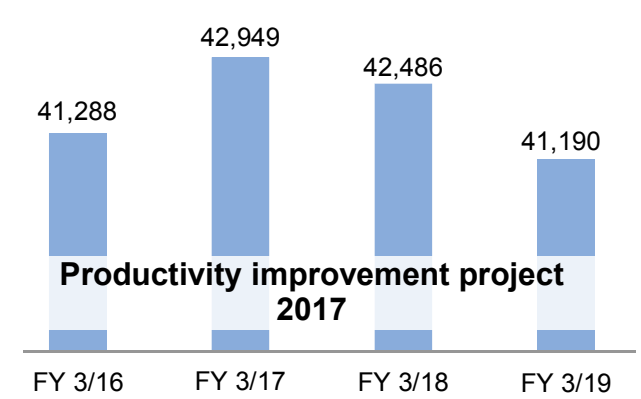
### Change in fees and commissions

(Unit: million yen)



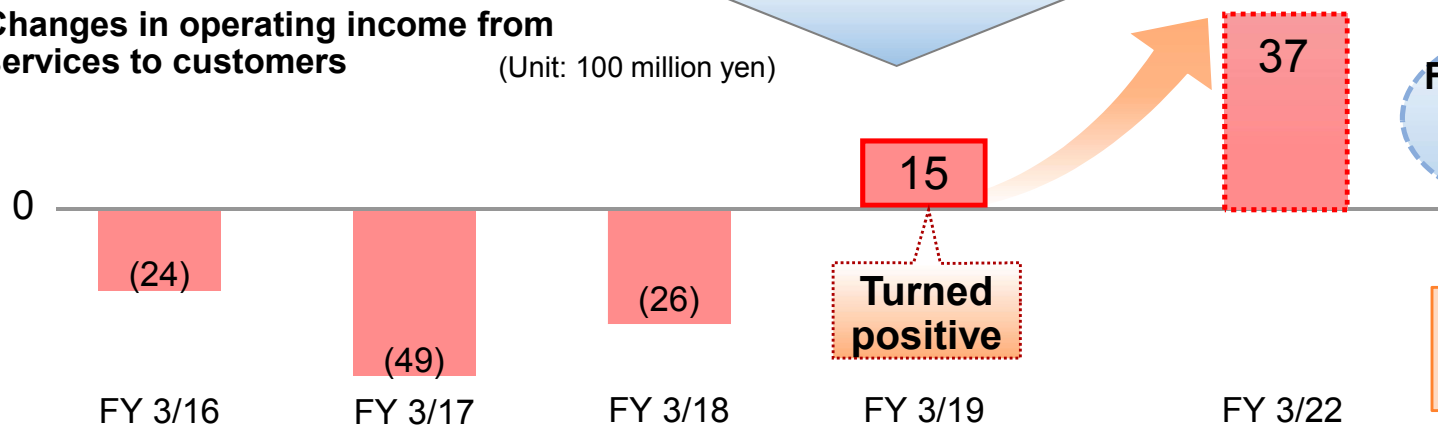
### Change in operating expenses

(Unit: million yen)



### Changes in operating income from services to customers

(Unit: 100 million yen)



Further growth of profit in core businesses

Execution of new Medium-term Management Plan

### Operating income from services to customers

Average balance of loans x (interest rate on loans - interest on deposits, etc.) + fees and commissions - operating expenses (including retirement benefit expenses in extraordinary gain and loss)